

WIDEOPEN MEDICAL CENTRE

<http://www.wideopenmedicalcentre.nhs.uk/>



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30 March 2017

Sent to all our PPG Members – Virtual Meeting

Please find enclosed the results of a recent survey. We are pleased to hear patients are proactively using alternative resources such as NHS 111 and the pharmacist for advice or treatment.

We would like to increase awareness of both services as well as the internet service we offer for GP appointments.

I have shared our results with the NHS 111 relationship manager and left copies of our results in the waiting room at Wideopen and Dudley. The results are also available on our website.

If you have any suggestions on how we can promote online internet appointments, NHS 111 and / or the pharmacy service please let me know by email sharon.fox@nhs.net or by contacting me on 0191 2362115.

Many thanks.

I am hoping to arrange a PPG meeting mid-summer.

Regards

Sharon