

Q1 How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Extremely likely,
Thinking about your response to this question, what is the main reason why you feel this way?:
Great service and friendly staff

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Extremely likely,
Thinking about your response to this question, what is the main reason why you feel this way?:
friendly and efficient, always able to help

Q1 How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Likely,
Thinking about your response to this question, what is the main reason why you feel this way?:
service

Q1 How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Likely,
Thinking about your response to this question, what is the main reason why you feel this way?:
helpful and cheerful

Q1 How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Likely,
Thinking about your response to this question, what is the main reason why you feel this way?:
convenient

Q1 How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Neither likely nor unlikely
Thinking about your response to this question, what is the main reason why you feel this way?:
I have no close family in Dudley, my friends and neighbours use this practice already

Q1 How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Likely,
Thinking about your response to this question, what is the main reason why you feel this way?:
I have experienced no problem with this practice

Q1 How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

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Thinking about your response to this question, what is the main reason why you feel this way?:
The doctors who I have dealt with have always been very friendly and so helpful no matter what I come in for

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Thinking about your response to this question, what is the main reason why you feel this way?:
The doctors practice is the best practice in my opinion from the receptionists to doctors better than better

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Thinking about your response to this question, what is the main reason why you feel this way?:
Staff are always friendly and do their best to get you seen quicker

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Thinking about your response to this question, what is the main reason why you feel this way?:
Lovely friendly and helpful doctor. would definatley ask to see him again. (Dr Urwin)

Q1 How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Likely,
Thinking about your response to this question, what is the main reason why you feel this way?:
able to set appointment quickly

Q1 How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Extremely likely,
Thinking about your response to this question, what is the main reason why you feel this way?:
Friendly and get served pretty quick

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Thinking about your response to this question, what is the main reason why you feel this way?:

Very friendly staff in surgery. Quite easy to get an appointment.

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Thinking about your response to this question, what is the main reason why you feel this way?:

I have found this practice very helpful

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Thinking about your response to this question, what is the main reason why you feel this way?:

Been a patient here for over 40yrs

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Thinking about your response to this question, what is the main reason why you feel this way?:

Good practice

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Thinking about your response to this question, what is the main reason why you feel this way?:

They try hard to meet your needs

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Thinking about your response to this question, what is the main reason why you feel this way?:

Think the appointment system has improved a lot, offering appointments when needed. Doctors here are very caring + thorough. Although I did have a lot of incorrect info recently when arranging 'walk in' x-ray. Overall good practice.

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Thinking about your response to this question, what is the main reason why you feel this way?:
doctors have always been great

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Likely,
Thinking about your response to this question, what is the main reason why you feel this way?:
Friendly staff and thorough GP's.

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Likely,
Thinking about your response to this question, what is the main reason why you feel this way?:
Comfortable with the staff. Inevitably there are always things I'd like to see changed/improved.

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Thinking about your response to this question, what is the main reason why you feel this way?:
can usually get an appointment at appropriate time. (don't come very often)

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Thinking about your response to this question, what is the main reason why you feel this way?:
sympathetic reception staff who make an effort to try and help extra if needed

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Thinking about your response to this question, what is the main reason why you feel this way?:
Dr Morris listened and understood my problems. I like having two surgeries to attend

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Thinking about your response to this question, what is the main reason why you feel this way?:

I was seen to immediately on arrival at surgery receptionist + practice nurse were extremely helpful

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Thinking about your response to this question, what is the main reason why you feel this way?:

There is a breakdown in communication between hospital and gp referrals, basically the left hand does not know what the right hand is doing. As usual the patient gets the run around

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Thinking about your response to this question, what is the main reason why you feel this way?:

I have always found it friendly and helpful at this practice