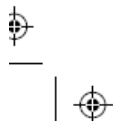


Our optician will come out to see you in the comfort of your home

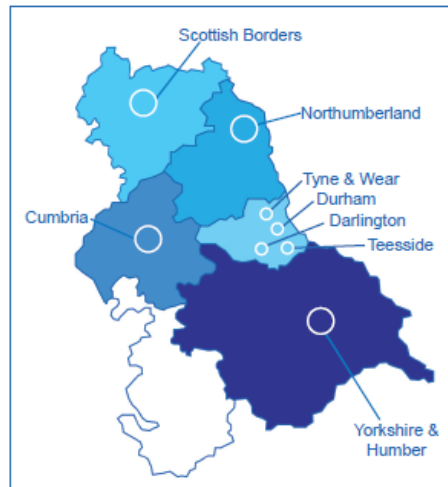
Serving communities in the North of England and Scottish Borders

**Cumbria | Northumberland
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Providing NHS Services



tynedale eye clinic⁺
& home visits

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Affordable NHS eye care in the heart of your community...



Providing NHS Services

**Patient Information
Your NHS sight test at home**

tynedale eye clinic⁺
& home visits





Q. Who are we?

We are an independent group of eye clinics based in the North of England with an NHS contract to provide free home visit eye tests.

Q. Why have I received this letter?

This is a new service for the over 75's to optimise sight and to encourage early intervention of glaucoma, macular eye disease, cataracts, diabetic eye disease and a whole host of other eye conditions.

Q. Do I need an eye exam?

As we get older, we are susceptible to eye disease. We can avoid problems in later life by having our eyes checked regularly. Your sight test is also an important NHS service and our optometrist (optician) will be able to advise you about the health of your eyes.

Q. Am I eligible for a sight test at home?

Your eligibility for the service is determined under NHS domiciliary rules. We will check this with you before booking your appointment.

Q. How does the eye examination work?

The optometrist will conduct a thorough examination checking your vision and will inspect the anterior and posterior eye for eye disease. They may put drops in your eyes to dilate your pupils to aid diagnosis. The optometrist will also measure the pressure of your eye ball to aid the diagnosis of glaucoma and may perform a visual field test.

Q. My parent has dementia, how will you conduct an eye exam?

The optometrist utilises the latest digital technology with picture symbols. Where the patient is non-communicative the optometrist can perform an accurate, objective test.

Q. I am already under the hospital, should I book an appointment?

We work closely with our eye department colleagues to complement the service so you may continue to book your appointment with us.

Q. I've recently had my eyes tested, do I need to make an appointment?

If you have had an eye test in the last 12 months and have not experienced problems then you don't need an eye test. If you wish to proceed with us, we can make your appointment for the following year.

Q. Is there a cost implication?

Not at all. The service and spectacles for the NHS benefit-qualifying patients are completely FREE. If however, you want better quality spectacles a small charge may apply.

Q. What happens after my eye test?

Following your eye examination, the optometrist will write a report for you and send a copy to your GP. If you select glasses from us they are normally delivered within two weeks. The optometrist will advise you what type of lenses are suited to your prescription.

Q. What happens if I need adjustments for my glasses?

Our technician will deliver your glasses and fit them for you in the comfort of your own home. This is part of our patient centred service.

