

Q1

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

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Nice friendly staff at reception. telephone problems dealt with quickly. Doctors lovely only one fault, no lights in reception area

Being told what to expect is important ie what happens next. Reception communication was good in this respect

I have been recommended to the practice

have already done so! Reception can be "challenging" and not very welcoming on phone

I don't have experience of an alternative

Friendly & professional staff & gp

Always manned and helpful when you speak to reception

Differing experience at both surgeries

Have personally had no problems in many years

A very efficient polite friendly service

Very good staff, good information given

Pleasant receptionists - good treatment & advice from medical staff

I can always get an appointment and all staff are always helpful

I have been with wideopen med centre since the 1970's and I am very happy with all my treatment

Provide the service efficiently

Difficult to arrange appointments problems with prescriptions

Appointments very hard to get