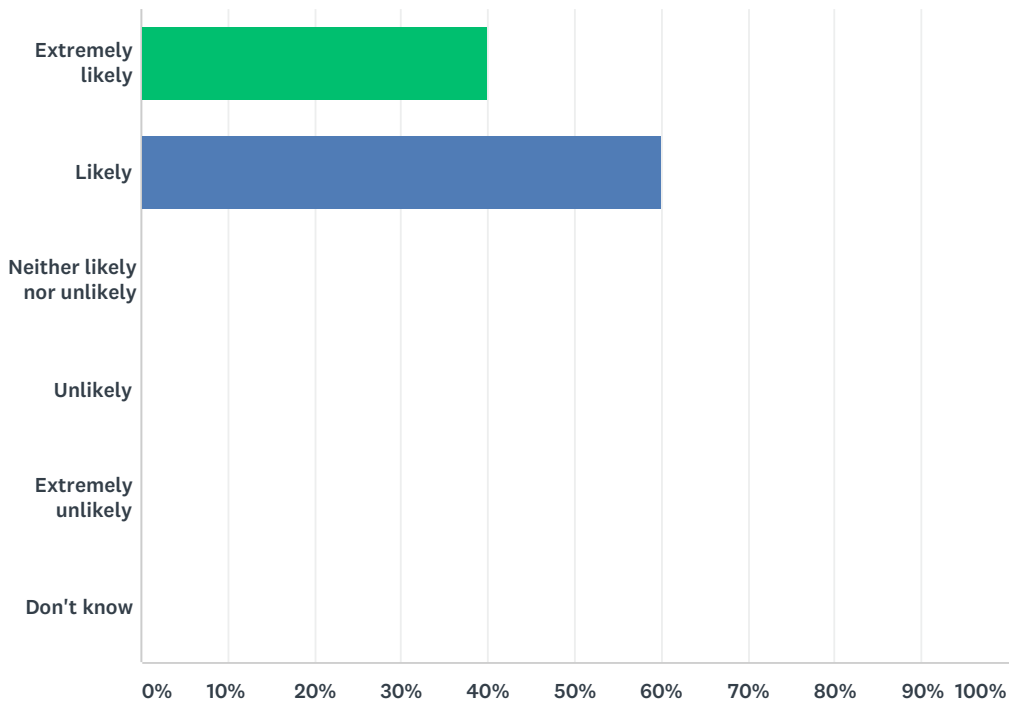


Q1 How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Answered: 20 Skipped: 0



ANSWER CHOICES	RESPONSES	
Extremely likely	40.00%	8
Likely	60.00%	12
Neither likely nor unlikely	0.00%	0
Unlikely	0.00%	0
Extremely unlikely	0.00%	0
Don't know	0.00%	0
TOTAL		20

#	THINKING ABOUT YOUR RESPONSE TO THIS QUESTION, WHAT IS THE MAIN REASON WHY YOU FEEL THIS WAY?	DATE
1	excellent service, staff always welcoming, never had any issues. doctors always listen	11/30/2018 9:34 AM
2	doctors always helpful, polite reception staff	11/30/2018 9:33 AM
3	staff are always polite	11/30/2018 9:32 AM
4	good service provided	11/30/2018 9:31 AM
5	really good service	11/30/2018 9:30 AM
6	staff are positive and friendly, however the new appointment system doesn't always cater for people who are in schools	11/22/2018 4:17 PM
7	can usually get an appointment easily	11/22/2018 4:16 PM

Friends and Family Survey

8	local and friendly	11/22/2018 4:10 PM
9	Good service	11/22/2018 4:09 PM
10	excellent service for many years thank you	11/22/2018 4:09 PM
11	always manage to get an appointment when necessary	11/22/2018 4:08 PM
12	Been my doctors for years, happy enough	11/22/2018 4:07 PM
13	very supportive staff including health visiting staff, reception, midwives and doctors.	11/22/2018 4:07 PM
14	local GP's - friendly & acccssible usually the Dudley practice as get appointments easier	11/22/2018 4:06 PM
15	fantastic help me out no end - switched to the practice	11/22/2018 4:04 PM
16	good service	11/22/2018 3:58 PM
17	The doctors are very proficient The healthcare assistants are thorough The front office staff are efficient	11/22/2018 3:57 PM